# Protection of Personal Data

## KVKK Terms and Conditions

Information on Protection of Personal Data;

BREZO TOURISM MANAGEMENT COMPANY - http://www.brezotours.com/en/, we attach great importance to the processing and preservation of your personal data in accordance with the Law No. 6698 on the Protection of Personal Data ("Law"). We would like to inform our customers about our purpose and methods of collecting, processing, and transferring personal data and, accordingly, your rights originating from the Law.

1. Methods of collecting personal data

As BREZO TOURISM MANAGEMENT COMPANY - http://www.brezotours.com/en/, in the capacity of data controller, within the framework of our legal obligations arising from the legislation; BREZO TOURISM MANAGEMENT COMPANY - http://www.brezotours.com/en/ We collect your personal data verbally, through websites, social media channels, mobile applications and similar means, in writing or electronically, for purposes such as determining and implementing commercial and business strategies.

## 2. Processing of personal data and purposes of processing

As BREZO TOURISM MANAGEMENT COMPANY - http://www.brezotours.com/en/, in the capacity of data controller, through our call centers, written communication channels, social media pages, mobile communication channels, in-store communication channels and/or all kinds of channels including but not limited to ; Your personal and/or sensitive personal data, which we obtain with your consent, can be recorded, stored, changed, updated, periodically checked, rearranged, classified, in whole or in part, for the period required for the purpose for which they are processed or stipulated in the relevant law, can be kept, in case of legal or service-related actual requirements, BREZO TOURISM MANAGEMENT COMPANY - With the private-legal persons that works with or the public institutions and organizations that it is legally obliged to and/or the relevant third party real person/legal persons residing in Turkey or abroad. It can be shared/transferred, transferred abroad in case of legal or service-related actual requirements.

BREZO TOURISM MANAGEMENT COMPANY http://www.brezotours.com/en/ customers can benefit from the services of our brands, to inform you about our campaigns if you approve, to record your suggestions and complaints, to create better service standards for you. As BREZO TOURISM MANAGEMENT COMPANY - <u>http://www.brezotours.com/en/</u> we hereby inform you that we may process your personal data for purposes such as determining and implementing commercial and business strategies and in any case in accordance with the Personal Data Protection Law No. 6698 and the relevant legislation.

#### 3. Transfer of Personal Data

BREZO TOURISM MANAGEMENT COMPANY http://www.brezotours.com/en/, your personal data in question only; Based on your express consent or within the framework of the security and confidentiality principles specified in the law, within the country and abroad, provided that the necessary security measures are taken, the company's activities are carried out, the business relationship between data owners and our customers is established and/or meetings are held for this purpose, services, in order to provide opportunities and to increase service quality; Our group companies, business partners, customers with whom we have contracted and provided services due to our activities, suppliers, audit companies or public institutions or organizations that are authorized to request this data as required by a legal obligation, including but not limited to other relevant authorities.

4. Rights of the Personal Data Owner Enumerated in Article 11 of the KVK Law ("Law")

As BREZO TOURISM MANAGEMENT COMPANY. - http://www.brezotours.com/en/ will respond to the following requests of interested persons:

a) BREZO TOURISM MANAGEMENT COMPANY. - To learn whether http://www.brezotours.com/en/ processes their personal data and which personal data it processes,

b) Receiving information on the purposes of the processing activity,

c) BREZO TOURISM MANAGEMENT COMPANY - Knowing the third parties to whom http://www.brezotours.com/en/ transfers personal data in the country or abroad,

d) Requesting correction of personal data in case of incomplete or incorrect processing,

e) Requesting the deletion or destruction of personal data in accordance with the Law,

f) In case of request for correction, deletion, or destruction of personal data; requesting the notification of the transactions made to the third parties to whom the personal data has been transferred.

g) Objecting to the emergence of a result against the person himself by analyzing the data exclusively through automated systems, and

h) Receiving a copy of your personal data.

You can contact us about your opinions and questions.

Title: BREZO TOURISM MANAGEMENT COMPANY

Phone: +90216 230 75 85

Tax Office: Boğaziçi Kurumlar

Tax Number: 1870023527

Address: Ahi Evran Cad. 42 Maslak No.6 Flat 1507-1508 Maslak, 34398 Istanbul

E-Mail: brezo@brezotours.com

#### Privacy and Security

BREZO TOURISM MANAGEMENT COMPANY - http://www.brezotours.com/en/ requests some of your personal information (name, age, interests, e-mail, etc.) from you in order to provide better service to its customers. This information collected on http://www.brezotours.com/en/ servers is only used by BREZO TOURISM MANAGEMENT COMPANY - Used by http://www.brezotours.com/en/. BREZO TOURISM MANAGEMENT COMPANY - used by http://www.brezotours.com/en/ does not share the information collected from the membership forms with third parties without the knowledge of the member in question or otherwise, and does not use or sell it for commercial purposes for any reason other than activity.

Customer information can only be disclosed to official authorities if this information is requested by the official authorities and in cases where it is obliged to make a statement to the official authorities in accordance with the provisions of the applicable mandatory legislation.

Only the customer can access all the information that the customer enters the system, and only the customer can change this information. It is not possible for anyone else to access and change this information. To keep the security of our valued customers at the highest level, your credit card information requested on the payment page is under no circumstances. It is not kept on the servers of http://www.brezotours.com/en/ or the companies serving it. In this way, all transactions for payment are made by BREZO TOURISM MANAGEMENT COMPANY. It is provided between the bank and your computer via the http://www.brezotours.com/en/ interface.